

Physician Compensation Trends "Quality" compensation, bundled payments, etc., becoming more important and require performance in new areas including: Improved health status for the defined population being served Percentage of patient care delivered within accepted clinical care protocols Patient satisfaction scores Physician satisfaction scores Reduction in readmissions Volume measures – panel size / patients under management

Physician Compensation Trends

- Focus on a few key performance areas with multiple metrics
- Typically range from 5 percent to 10 percent of a physician's compensation
- Most organizations "phase in" and start with smaller amounts (e.g., \$15,000 to \$40,000 per physician for surgeons) and gradually increase amount over time
- These incentives are generally not additive, and must be "covered" (at least in part) with physician productivity, and / or are only paid if group financial triggers are obtained
- These incentives can be "goal" oriented (e.g., only paid if goal is achieved, or process oriented)
- Data and measurement systems will be critical to plan success



Quality Incentive Key Criteria:

Physician Compensation Trends

Reimbursement issues impacting physician income

- Reduced reimbursement for physician services pushing more physicians to
- According to the MGMA 2012 & 2013 Physician Compensation and Production Surveys, the percentage of medical practices reported in the survey as being owned by physicians decreased from approximately 25 percent to approximately 17 percent over the most recent two-year period of survey data
- Payments shifting to "qualitative" areas and requires physicians to pursue new sources of revenue (e.g., Meaningful Use funds, payer quality incentives, etc.)
- More health care organizations are reviewing their "investment" per physician
 and are basing compensation on their ability to pay competitively and what is
 best for the long term viability of the network

- Compensation models becoming more complex and having more components

 Clinical, administrative / medical directorship, call, teaching, research, APC supervision, recruitment, etc.

 While this may be appropriate, "multiple" contracts / payments for services has increased compliance / fair market value issues

This is a major area for outside regulators



Physician Compensation Trends

Call Pay

- Call pay is and will continue to be a significant issue for physicians on a national basis
- Below is a listing of statistics on call coverage / pay, as reported in the 2012 Physician On-Call Pay Survey Report put out by Sullivan, Cotter & Associates (SCA):
 - Overall, two-thirds (66 percent) of physicians providing on-call coverage receive on-call pay
 - More than one-half (56 percent) of survey participants report that their on-call pay expenditures have increased in the past 12 months
 - More than one-half (58 percent) of survey participants have expressed difficulty finding physicians
 - More than one-quarter (28 percent) of organizations indicated that at least some physicians must provide a specified number of days of uncompensated coverage before receiving call pay (i.e., excess call pay)
- Employed physicians do, at times, receive some additional payment for providing excess call coverage to hospital emergency departments that is above and beyond what would reasonably be expected in the market



Physician Compensation Trends

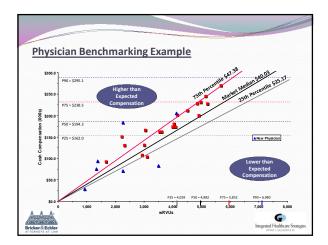
- APC Supervision Pay
 - In general, supervision of APCs has increased dramatically over recent years in both employed and independent settings
 Physicians utilize APCs as a means to make their practice more productive, improve patient access, improve volumes, etc.

 - Compensating physicians for the supervision of APCs is prevalent (60 to 70 percent) in many of the organizations we work with
 - Payments are typically structured in one of the following formats:

 - From a valuation standpoint, we review both the physician's and APC's productivity in order to ascertain the impact of the supervised APC on the physician's practice
- Benchmarking Total Physician Income Critical
 - · Analyzing all forms of physician payments critical
 - With current environment still primarily productivity driven, an analysis of physician compensation to productivity should be conducted for each specialty/physician see sample on next page







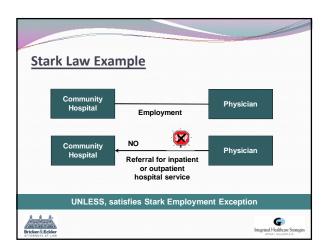
Regulatory Background

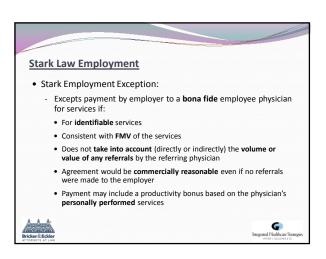
- Applicable Laws
 - Stark Law prohibits physician from referrals to an entity for designated health services (DHS)
 - Anti-kickback Statute (AKS) prohibits remuneration for referrals
 - False Claims Act (FCA) prohibits submission of false
 - IRS Section 501(c)(3) prohibits private benefit and private
 - Civil Monetary Penalty Law (CMP) prohibits hospital payments to physicians to reduce medically necessary services to Medicare/Medicaid patients





Stark Law Prohibition Stark Law prohibits a physician from referring to an entity for "designated health services" (DHS) payable by Medicare or Medicaid if the physician has a "financial relationship" with the entity, AND Entity may not bill Medicare, an individual or another payor for DHS from the prohibited referral, UNLESS The arrangement satisfies ALL requirements of a Stark exception





3 Key Stark Compliance Concepts

- Exceptions for common compensation arrangements require that compensation is
 - FMV.
 - commercially reasonable, and
 - does not "take into account" the volume or value of referrals between the parties





Stark and FMV

Stark defines FMV as:

- The value in arms-length transactions, consistent with the general market value. General market value is the compensation that would be included in a service agreement as the result of bona fide bargaining between wellinformed parties to the agreement who are not otherwise in a position to generate business for the other party, at the time of the service agreement.
- Usually the fair market price is the compensation that has been included in bona fide service agreements with comparable terms at the time of the agreement, where the price or compensation has not been determined in any manner that takes into account the volume or value of anticipated or actual referrals. 42 U.S.C. §1395nn(h)(3); 42 CFR §411.351.





Stark and Commercial Reasonableness

- Commercial reasonableness = Would a prudent person enter into the arrangement even if no referrals
- CMS commentary on Stark exceptions indicate commercial reasonableness = reasonable and necessary for the legitimate business purposes of the arrangement

"An arrangement is commercially reasonable if the arrangement would make commercial sense if entered into by a reasonable hospital of similar type and size and a reasonable physician of similar scope and specialty, even if there were no potential referrals." Tuomey 2nd Trial Jury Instructions





Stark and Commercial Reasonableness Consider contract/business terms: Consider business purposes: • Strategic objectives • Net cost of arrangement to hospital • Demonstrated community need for Scope of duties specialty or service • Length of term/termination rights • Objective to add or expand services to community or segment of patients (e.g., indigent, submarket) • Reason for/any non-standard terms • Ability to review/change/update • Quality improvement goals compensation • Unique skills of the physician Ask: Would parties enter into agreement if there were no referrals?

"Taking into account" volume or value of anticipated referrals Government View Did the parties consider referrals when deciding to enter into the contract with fixed compensation? Jury question? Solution of the volume or value of referrals? Is fixed compensation inflated to reflect volume or value of referrals? Solution of the volume or value of referrals? Solution or planning for referrals may create risk in current environment. Expectation or planning for referrals may create risk in current environment. Exercise caution with business projections, budget and other operational information that projects or assumes referrals to hospital. Creates an intent-based test in an otherwise strict liability law.

Stark Law Phase I: Compensation arrangements should be at fair market value for the work or service performed and not "inflated to compensate for the physician's ability to generate other revenue." "So long as the payment is fixed in advance of the term of the agreement, is consistent with fair market value for the services performed (that is, payment does not take into account the volume or value of the anticipated or required referrals), and otherwise complies with the requirements of the applicable exception, the fact that [the contract] requires the referrals to certain providers will not viitute the exception." 66 FR at 877 (emphasis added). "Fixed compensation to a physician that is not based solely on the value of the services the physician is expected to perform, but also takes into account additional revenue the hospital anticipates will result from the physician's referrals, that such compensation by necessity takes into account such referrals."

Taking into account volume or value



ntegrated Healthcare Strates

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Stark and Directing Referrals

- Stark Law permits an employer to condition an employed physician's compensation
 on the physician referring patients to specified providers (i.e., within the system) if
 the compensation arrangement:
 - Is set in advance for the term of the agreement
 - Is consistent with FMV for the services (and payment does not take into account the volume or value of anticipated or required referrals)
 - Otherwise complies with a Stark exception
 - Complies with **both** of the following:
 - Referral requirement is in a written agreement signed by the parties
 - Referral requirement does not apply if the patient expresses a preference for a different provider, or the patient's insurer requires a different provider, or the referral is not in the patient's best medical interest in the physician's judgment
 - The required referrals relate solely to the physician's services covered by the employment





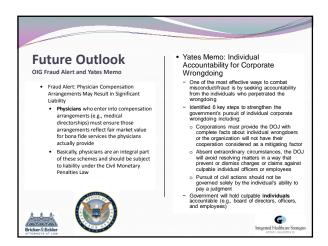
The False Claims Connection

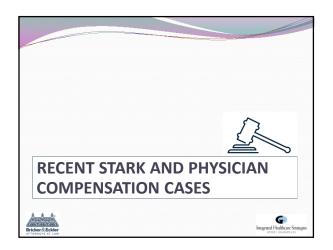
- A Stark Violation renders all claims based on tainted referrals false claims in violation of the False Claims Act
- Reimbursement received in payment of a false claim is an overpayment
- Retaining an "identified" overpayment for more than 60 days is a false claim unless it is resolved by repayment or self-disclosure

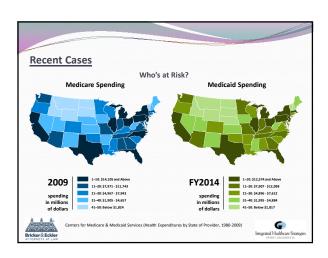




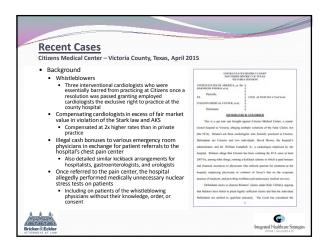
Legal Concept Overview Comparison of Antl-Kickback Statute, Stark Law, and False Claims Act Antl-Kickback Statute I limited: Required Required: Requi

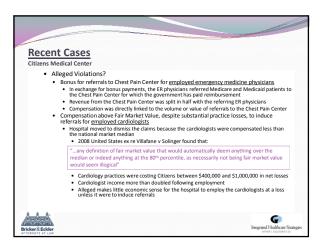












Recent Cases

Citizens Medical Center

- Results
 - The Department of Justice alleged violated Stark because:
 - Employed cardiologists' salaries exceeded fair market value
 - · Bonuses to the employed emergency medicine physicians were for referrals
- Significant court findings
 - "Even if the cardiologists were making less than the national median salary for their profession, the allegations that they began making substantially more money once they were employed by Citizens is sufficient to allow an inference that they were receiving improper remuneration. This inference is particularly strong given that it would make little apparent sense for Citizens to employ the cardiologists at a loss unless it were doing so for some ulterior motive — a motive Relators identify as a desire to induce referrals." S.D. Tex, Sept. 20, 2013
 - · Citizens did not admit any wrongdoing but settled for:



\$21.8 MILLION



Recent Cases

North Broward Hospital District, Broward County, Florida September, 2015

- - Whistleblower Dr. Michael Reilly (orthopedic surgeon)
 - Offered employment in 2010
 Alerted Broward leadership in 2003, 2004, 2009 of possible violations but was ignored.
 Referred to Broward Health officials as being:

"...just like Lance Armstrong. Deny, deny, deny.
Stonewall, stonewall... They just thought I

- Compensating 9 physicians across specialties in excess of fair market value
 Hospital used secret "Contribution Margin Reports"

 - Included hospital and ancillary revenue generated by each physician
 Tracked referral profits
- Employed physician practices resulted in significant
- Suspicious medical director tracking practices





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Recent Cases

North Broward Hospital District

- Alleged Violations?
 - Compensation to numerous physicians in excess of FMV (over 90th percentile) and not commercially reasonable due to practice losses
 - Numerous doctors were paid excess of \$1 million even though collections for their personal work were much less
 - Compensation took into account referrals evidenced by "Contribution Margin Reports"
 Physicians penalized for referring uninsured patients
 - . Charity care was very low even though Broward is a public entity

 - In 2009, 25 employed physicians practicing that produced total revenue from compensated care of just over \$13 million, but their total charity care was "a minuscule \$8"

 - Complaint labeled medical director practices as a "boondoggle"

Boondoggle (boon, dägal,-, dögal) noun.

1. work or activity that is wasteful or pointless but gives the appearance of having value

"One medical director does his personal exercise workout and counts such hours as his 'medical director' hours. One 'medical director does not know how to read studies in the laboratory for which he is the frector. Yet another 'medical director' counts hours doing procedures as 'director' hours."

procedures as 'director' nours.

Broward claims that medical director issues were a result of a technical issue and that doctors could have been doing a better job of keeping their time

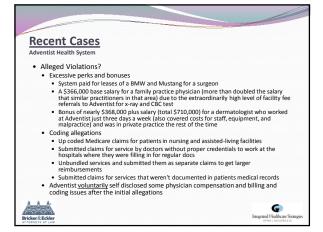




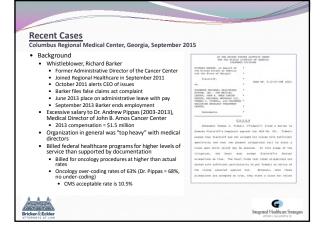
Recent Cases North Broward Hospital District Results No doctor now makes more than \$860,000 Broward agreed to enter into a 5 year Corporate Integrity Agreement As a result of the investigation, Broward Health announced a major new policy for physician compensation that will not pay physicians based on the volume or value of referrish, "Or. Belly To settle physician compensation fair market value allegations, Broward settled for: \$69.5 MILLION Broward admitted no liability Chair of North Broward's Board of Commissioners "It is important to note that those allegations were focused solely on highly complicated contracts with physicians. This investigation was never about patient care." Dr. Reilly, now retired, speaks out against hospitals hiring physicians

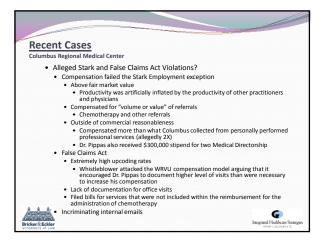
Recent Cases Adventist Health System – 10 States, September 2015 Background Whistleblowers Risk manager, secutive director of physician services, and compliance office for physician officers employed by Adventist's Park Ridge Health hospital in Hendersonville, North Carolina Adventist told its hospitals to purchase physician practices/groups or employ nearby physicians so it could control all patient referrals in the area Engaged in a scheme to pay excessive compensation, perks and benefits to physicians and mid-level providers to induce them to refer patients to Adventist hospitals for inpatient and ancillary services Overall physician compensation was above fair market value, as evidenced by "substantial and consistent losses" on their physician practices, which were tolerated only because Adventist recovered thoses and profited by capturing referrals Adventist tracked referrals from employed physicians and encouraged low referrers to increase referrals Tracked "contribution margin" by physician and limited access to high-level officers on a "need to know" basis and compared practice losses to contribution margin to determine profitability Bonuses were based on revenue from referrals (including facility fee), not just on personally performed services Employed physicians received perks, such as car lease payments and payments to cover the cost of office staff Did not correct physician miscoding

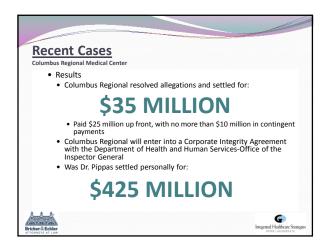
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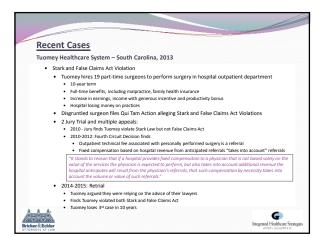


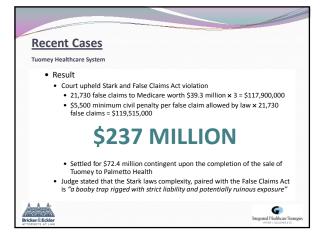
Recent Cases Adventist Health System Results Set a centralized process to set physician compensation, among other things Was not required to enter into a corporate integrity agreement Indicates that the current compliance program is effective enough to prevent future issues arising Adventist may have also benefited from self disclosing at least some portion of the covered conduct Largest Stark settlement related to an investigation without litigation: \$118.7 MILLION Admitted no liability The number of Stark cases being brought under the False Claims Act may be increasing as whistle-blowers become more aware of such settlement, as they are entitled to a % of whatever money the government is able to recover." Defense attorney British & Estlere

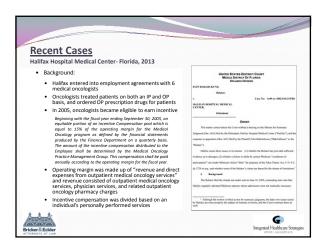


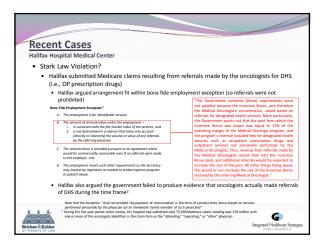


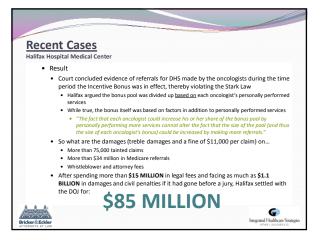












Common Pitfalls: We Got an FMV Opinion but ...

- Draft opinion received based on proposed terms; terms changed, but never sent to valuation consultant
- Final opinion never delivered
- Final opinion not read to ensure it matches the terms of the final agreement
- Agreement is revised after commencement, or upon renewal, and no updated FMV opinion is obtained
- Opinion not rendered by qualified valuation consultant





Common Pitfalls:

Stacking/Overlapping Arrangements

- Physician enters into Employment Agreement for professional services with quality bonus but already has Medical Director Agreement and is in CoManagement program and CIN
 - Can't pay twice for same service or item
 - Can't be two places at once
 - Can't work more than 24 hours per day
- Must consider all services and all payments together to determine if aggregate is commercially reasonable and FMV





Common Pitfalls:

Use and Misuse of Survey Data

- $\bullet\,$ Pay at 75^{th} percentile MGMA, but what does that really mean?
 - 75th percentile total cash compensation?
 - 75th percentile rate per wRVU?
 - Can you pay a 75th percentile producer a 75th percentile rate per wRVU?

EXAMPLE: Physician hears hospital pays at 75^{th} percentile so demands 75^{th} percentile base pay and incentive compensation at 75^{th} percentile rate per wRVU

PROBLEM: 75^{th} percentile TCC + incentive at 75^{th} percentile/wRVU may exceed fair market value

BOTTOM LINE: If misuse data, compensation will fail the Stark FMV requirement





So You Want to Hire a Rock Star?

- Top of their professional field based on:
 - · Education and training
 - · Publications, speaking, research/funding
 - Cutting edge or rare skills
 - Media darling or frequent "expert"
 - Leadership experience/academic roles
- · Position often involves both clinical services, leadership, research and other responsibilities
- Hospital may be pressured to offer generous packages to attract and retain "Rock Star" talent
- What are the risks?





Rock Star Physician

Consider Overall Package

Identify Multiple Roles

- Clinical services
- Chief Clinical Officer, Physician Network Leader, Department Chair, Medical Director
- Research, Publishing, Speaking
- Other

- Is each role commercially reasonable?
- Is the total package of services commercially reasonable?
- Are there overlapping duties?
- Is it possible for one person (even "Rock Star") to perform all roles as intended?
- · Where does the total compensation package fall as compared to other physicians?
- Do the physician's Rock Star qualities
- justify higher compensation? Should the total compensation be capped?





So You've Hired a Highly Productive Physician . . .

Who are They?

- Off the charts wRVUs
- Workaholic
- Leverages mid-level providers or other staff
- May demand compensation at rates above FMV on surveys
- Compensation may be all wRVU based or include incentive bonus based on wRVUs, resulting in total clinical compensation above the 75th percentile on surveys
- Compensation model may also include performance-based payments for achieving quality measures, growth measures, citizenship, patient experience, other





Highly Productive Physician

Risk

 Compensation model results in compensation above 75th percentile

Option/Solution

- Verify wRVUs through audits to ensure properly coded, correct use of modifiers, services personally performed and not including services of APCs or others
- Ensure using current CMS Physician Fee Schedule wRVUs
- Physician performs high levels procedures/services
- Audit services to confirm medical necessity, documentation or workflow concerns such as use of MA or overlapping surgeries
- Compensation model results in compensation above 90th or 100th percentile
- Restructure compensation model to reduce rate paid per wRVU as production reaches higher levels
- Include cap on total compensation, triggering independent investigation as to defensibility





Oops, this physician just isn't panning out as planned ...

- New physician enters into three-year Employment Agreement with guaranteed base at median TCC and productivity bonus at 50% rate/wRVU for wRVUs worked over threshold
- At end of year one, performance review reflects Physician failed to perform median wRVUs





Low Producing Physician

Risk

- Compensation paid exceeds FMV for actual services performed in year one of three year agreement
- Continued payment in excess of FMV in years two and three

Option/Solution

- Include language in agreement to reset base compensation annually based on prior year's actual performance prior to start of subsequent year
- Use a "draw" model to offset/refund any amounts paid in prior year in excess of actual production (e.g., median rate/wRVU x actual worked wRVUs)
- Include language in agreement allowing employer to amend or terminate the agreement if compensation is determined to exceed FMV or counsel advises agreement fails to comply with law
- Audit practice to identify workflow operational concerns affecting productivity





5 Strategies to Ensure Compliance

Strategy #1 - Document intent / business case / community benefit

- Too often when we review an agreement there is little in the file regarding why
 the agreement is necessary, supports the hospital's mission and improves
 patient access and care
- . This can result in "selective amnesia"
- Documenting the intent of the agreement and how it benefits the community is a key component to ensuring fair market value
 - The government spends a lot of time looking at these issues, and in absence of documentation can assume the worst





5 Strategies to Ensure Compliance

Strategy #2 – Use qualified counsel / consultants and limit number of negotiators

- Too often hospitals create physician agreements without the help of qualified health care legal counsel and consultants
- In some instances the hospitals that are investigated relied on outside advice turns out it was bad advice
- Limit number of individuals that can negotiate physician contracts keeps consistency and helps prevent deals from getting done in back room and on golf course





5 Strategies to Ensure Compliance

Strategy #3 – Limit use of email / watch communications

- In every investigation we have been involved in, email communications were
 used by the government as a key component of their fact finding and building
 of their case
 - Many physicians / executives will put certain statements in email that they would not otherwise say in conversation
- If you have a "bad" chain of emails, actively and aggressively address issue and document how the issue was addressed
- Train / educate your employees / physicians on proper use of email
- Some clients have actually called off certain deals because of "bad" emails





Strategies to Ensure Compliance Strategy #4 – Keep it simple • Many of the agreements that get reviewed are overly complex • Complexity can appear as if you are trying to "back into a number" and / or raise commercial reasonableness concerns • If physicians don't understand how they are paid they are more likely to complain • If auditors don't understand compensation model they will assume the worst (e.g., only for referrals)





5 Strategies to Ensure Compliance

Strategy #5 – Have a contract management database / system and a process for reviewing / approving physician compensation arrangements

- Most hospitals have no idea how many agreements they have and no consistent process for reviewing and approving physician arrangements
- Hospitals can get in trouble when they realize that they have more than one contract with a physician group (e.g., "stacking") or find out that they have multiple contracts for the same service
 - More than 1.0 FTE services provided by a physician not enough time in the day
 - Contracts for similar / same services (e.g., two sleep medicine directors)





5 Strategies to Ensure Compliance

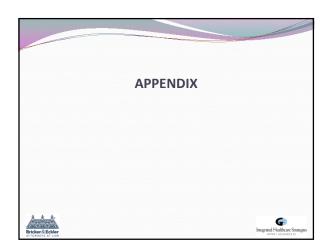
Strategy #5 – Continued

- Some hospitals have forgotten when contract expires, when compensation needs to be updated / adjusted, or when other contract terms change such that when the agreement is reviewed it is out of compliance
 - This type of system allows you to monitor payments
 - $\bullet\;$ One client paid a physician for services for one year after they were dead
 - Continually update file as changes are made to compensation, strategy, business model etc.
 - Have a process and follow it





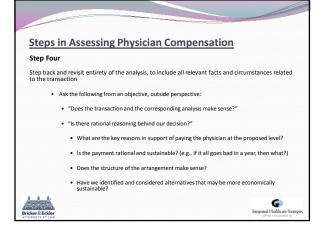






Steps in Assessing Physician Compensation Step Two Apply the Common Sense Test - "Does this deal make sense?" • Meet with the physician • Engage all stakeholders early on in the valuation process • Identify the accountable executives, "Who has the historical perspective?" and "Where does the buck stop?" • Address whether the proposed plan is consistent with the organization's typical approach to like transactions • Identify and / or define the strategic rationale

Steps in Assessing Physician Compensation Step Three Conduct Market Analysis Benchmark physician data to market Total compensation (cash + benefits) Physician productivity Ensure full understanding of any and all other forms of compensation Utilize available tools Use all relevant and available sources and tools to include: Published survey sources 990 reports Specialty specific separate survey cuts External proprietary data sources Custom surveys



the in Associate Physician Community	
Steps in Assessing Physician Compensation	
Step Five The key to a strong defense of any physician compensation arrangement is	
thorough documentation Documentation to include:	
Business case for doing the transaction	
Internal and external valuation reports	
Legal review	
 Historical perspective to set the context related to the execution of the transaction 	
The documentation should be comprehensive, persuasive, and support the course of action	
Integrated Healthore Strategies #TOTOMETS AT LAW	